



Dive Deeper Webinar Series Taking the Plunge: Migrating Legacy Reader to the Workflow Editor

May 8, 2024

Presentation Resources

Note

This presentation is being recorded. All slides, screenshots, code, and links are available in our presentation portal.

If you experience syncing issues during our presentation (e.g. voice echo/static or slides not updating), please refresh your web browser.



Taking the Plunge: Migrating Legacy **Reader to the Workflow Editor**

Overview



Definitions













Intros

Why Take the Plunge Pros & Cons

When to Take the Plunge

Best Practice Live Demo & & Resources Tips

Helpful **Q & A** Links

Contact Info

(ask questions along the way!)





Emma Hayek Senior Slate Consultant, Slate Services **Gwen Page** Client Support Engineer, Technolutions

Mark Perillo Senior Slate Consultant, Slate Services

Human Capital Research Corporation (HCRC)

Providing three decades of service in customized research and analytics to colleges and universities, particularly in financial aid and pricing, enrollment management and planning, student recruitment and retention, market analysis and institutional benchmarking.



Definitions: Reader vs. Workflow

Reader vs. Workflows vs. Default Workflow: What do these words mean?

- In the Legacy Reader, you use batch management via the Default Workflow
- Once in the new Workflow Editor, you still go into Reader to review applications



<u>All Queries</u> > <u>Quick Q</u>	uery > <u>Results</u>	
Bin Managem	ient	
Workflow	Default Workflow	~
Bin Action	Leave Current	
Queue Action	Add Readers	
Add Reader		



E Comparison: Legacy Reader vs. Workflows

Database		Database
Reader and Decisions		
Decision Codes Decision Reasons Letter Templates	VS.	Reader and Decisions
Merge Fields Release Decisions Workflows		Workflows Workflows (legacy tool)
Reader Bins (legacy tool) Reader Review Forms (legacy tool) Reader Tab Groups (legacy tool)		
Reader Tab Materials (legacy tool) Release Decisions (legacy tool)		
Workflows (legacy tool)		



• Reader vs. Workflow: User Experience



Slate Reader

	Reader	Workflow Legacy: Portfolio Review	New Workflow: Appl Review Application	New Workflows: Portfolio Review
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Legacy Reader and Workflow

New* Workflows Tool *(as of Fall 2021)



• Reader vs. Workflow: User Experience

<u> </u>	slate	Browse					Refresh
adei	Home			Application Review			Example: All Test Records
σ	Browse	Awaiting Submission	Awaiting Materials	Application Review	Committee Review	Decision	Filter NOT (OR)
O	Search	Awaiting Submission	Awaiting Materials	First Review	Committee Review	Full Admission	Tag IN Test Record
Ř	Queue	0	1	0	0	0	
	Recent			Second Review		Conditional Admission	
acy	Share						
Ø	Classify			0		0	
D	Help					Dame	
e	Exit					Deny	
						0	

Home			Application Review			Example: Test Records
Browse	Awaiting Submission	Awaiting Material	Application Review	Committee Review	Decision	
Search	NEW: Awaiting Submission	NEW: Awaiting Materials	NEW: First Review	NEW: Committee Review	NEW: Full Admission	
Queue	0	0	0	0	0	
Recent			NEW: Second Review		NEW: Conditional Admission	
Share			NEW: Second Review		NEW: Conditional Admission	
Classify			0		0	
Help					NEW: Deny	
Exit						

• Reader vs. Workflow: User Experience

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ea	Sear	rch											Awaiting Ma	terials - Aw	aiting Materials	~
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сV	Shar	re											Tag IN Tes	t Record		
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New Workflows

slate	New Workflows: Appl Review (2) Build Query Classify						Refresh	-5	+5 Add to Queue (0)	
ome	Record	Gender	Birthdate	Address	Admit Term	Bin	Bin Timestamp			
vse	Perillo (TEST), Mark (Marcus) You have this file in your queue.	M 🔂 Mark Perillo 🛛 🕮 Mark Pe	01/01/1990 rillo	Chicago, IL	Fall 2024	NEW: Awaiting Materials	04/22/2024 05:07 PM		Search	
rch	Perillo (TEST), Mark (Marcus) A You have this file in your queue.	M ⊕ Mark Perillo	01/01/1990	Chicago, IL	Fall 2025	NEW: Awaiting Materials	04/28/2024 01:29 PM		Awaiting Mate	erial - NEW: Awaiting Materials
eue										Example: Test Records
ent										



Advantages: Workflow Views

• Customized views in a more user-friendly robust format

Prev Next		S	ate 🎫 🛎 👞	Edit View		>
i i on				Settings Access Pe	ermissions	
Search		Vie	Yorkflows > New Workflows: Appl Review > Views ¥ WS ault *	Name Status Default View Pinned	Example: Test Records Active Use this view as the default for all users for this base. Or In this view for all users with access to this view.	
Awaiting Material - NEW: /	Awaiting Materials		Exports Record +: Display Width: 250px Major Admit Term Has Resume +: Bin Display Width: 150px	Exports	Export (*, 7] Record *, Gender Bitthdate Address *,	250px
	Customize View Reset View		mple: Test Records Exports Record * Display Width: 250px Gender Birthdate Addres * Admt Term		Admit Term Bin Bin Timestamp	150px 150px
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	Example: Test SAI Records					hcr

Advantages: Centralized Management

• Centralized management of bins, tabs, rules, materials, etc.

Reader and Decisions Decision Codes

Decision Reasons Letter Templates Merge Fields Release Decisions

Workflows

Reader Bins (legacy tool) Reader Review Forms (legacy tool) Reader Tab Groups (legacy tool) Reader Tab Materials (legacy tool)

Workflows (legacy tool)



<u>All Workflows</u> > Edit Workflow ▼

New Workflows: Appl Review

Status Acti		Active			
Base		Application			
Custom Permission Reade		Reader			
Homepag	ge Display	Reader Widge	et		

Tabs Inside Each Workflow



Advantages: Drag-n-Drop Bin Management

• Create and reposition Columns and Bins without setting an order.

Awaiting Submission	Awaiting Material	Application Review	Committee Review	Decision	Colum
NEW: Awaiting Submission	NEW: Awaiting Materials	NEW: First Review	NEW: Committee Review	NEW: Full Admission	📑 Bin
		NEW: Second Review		NEW: Conditional Admission	
				NEW: Deny	

Slate (Human Capital Research Corporation)

Edit Bins

maia2 /



Advantages: Flexible Permissions

- Flexible Workflow Permissions
 - Individual Bins (No Change)
 - Entire Workflow
 - Realms
 - <u>https://knowledge.technolutio</u> <u>ns.net/docs/realms</u>

Edit Workflow Details		×
Status	Active 🗸	
Name	New Workflows: Appl Review	
Base	Application	
Short Description		
Realm		~
Custom Read Permission	Reader	~
Homepage Display	Reader Widget	~
Homepage Display	Reader Wagee	
Save Delete	Cancel	

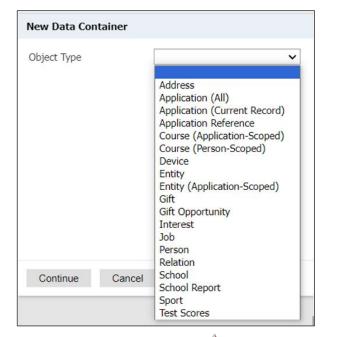


Advantages: Data Containers

Data Containers



- A good solution if you are not ready to build a reader portal.
- <u>https://knowledge.technolutions.net/docs</u> /<u>data-containers</u>





Advantages: Edit the Reader Lookup Settings

eader Loo	okup Settings		Edit		
F Download	Enabled Display				
ecisions	Display			Edit Reader Lookup Settings	
oplications	Display record's other applications			Disable Lookup for All Bins	
efault Dash	heard			Disable PDF Download	
erault Dasr	Doard			Disable Review Forms	
Dashboard	Merge Fields			Disable Decisions	
	Contact Information (% if {{email}} %{ <u>{email}}</u> {% endif %} {% if {{phone}} %{(phone}} (daytime) {% endif %}{% if {{(rbusiness}) %} {{business}} (evening) {% endif %}{% if {{(rbusines)} %} {{(mobile)} %	Biographical Details (% if ([sex)] %)Sex: {[sex]} (% endif %){% if ([birthdate]) %)DOB: {[birthdate]} (Age {[age]}) (% endif %){% if ([citizenshipstatus]} == 'PR' %)Permanent Resident		Disable Other Applications	
	{% endif %}Active Address {{address}}	<pre>(% endif %){% if {{citizenship1}} %)Citizenship: {{citizenship1}} (% endif %){% if {{citizenship2}} %)Dual Citizen: {{citizenship2}} (% endif %) Application Details Status: {{applicationstatus}} (% if {{submitted}} %)Submitted: {{applicationsubmitted}} (% endif %)</pre>			

human capital research corporation

Tip: Hide the Reader Lookup: Edit Bin/Queue

slate	887238775 Perill	o (TEST), Ma	rk (Marcus)	First Year	
Slate	Lookup Record			Show New Materials Report	
ashboard	Read in New Windo	w		Edit Bin/Queue Download PDF	
ranscripts	Default Dashboar	ď			
lesume	Contact Informat		Biographical Details Sex: M		
Slate Homepage	+1 773-555-1212 (I Active Address	mobile)	DOB: January 1, 1990 (Age 34) Citizenship: United States		
Portfolio	1060 W Addison St Chicago, IL United States		Applica Status:	ation Details	
	Timestamp	Reader	Bin	Form	
	04/21 10:50 AM	Mark Perillo		Transcript Revi	
	Application		Status	Submitted	
	Previous Cycle			04/21/2024	
	Second Year			10/19/2022	

This is a way to control this at a more granular level than the Application Update permission currently allows (link to feedback requests for this in the presentation resource portal)



Tip: Hide the Reader Lookup: Edit Bin/Queue

<script>

\$(document).ready(function() {\$('a[data-href*="cmd=bin"]').hide(); });

</script>

slate Dashboard	Lookup Record Read in New Window	B	efore	Show New Materials Report Edit Bin/Queue Download PDF			
Transcripts	Default Dashboar	d					
Resume	Contact Informat		Biographical Details Sex: M				
Slate Homepage	+1 773-555-1212 (r Active Address	nobile)	DOB: January 1, 1990 (Age 34) Citizenship: United States				
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	Second Year			10/19/2022			

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Dashboard	<u>Lookup Record</u> <u>Read in New Windo</u>	w	After	Show New Materials Repor			
Transcripts	Default Dashboar	d					
Resume	Contact Informat		Biographical Details				
Resume	perillom@humancapital.com		Sex: M				
Slate Homepage	+1 773-555-1212 (1	mobile)	DOB: January 1, 1990 (Age 34) Citizenship: United States Application Details				
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	1060 W Addison St						
	Chicago, IL						
	United States		Status	3			
	Timestamp	Reader	Bin	Form			
	04/21 10:50 AM	Mark Perillo		Transcript Revi			
	Application		Status	Submitted			
	Previous Cycle			04/21/2024			
	Second Year			10/19/2022			



Other Reasons to Take the Plunge

• You can now leverage Configurable Joins!!



- Maintainability
 - Reader (legacy) is no longer Technolutions' primary tool for reading and reviewing
 - Future new Workflow functions/features not backwards capable
 - Stay current with Technolutions *
 - Skillset consideration for future hires
- Flexibility
 - Better control/access/permission



New Workflow Editor: Room for Improvement

- Required knowledge of Configurable Joins *can* be intimidating
 - e.g. filtering on the existence of a portfolio or finding a material that has been received after a reader review form was submitted (Best Practice & Tips section and suitcase)
- Limited permissibility for bin Views
- New material highlight currently doesn't work (Feedback Request)
- Applicant search bar in the top right functions differently (<u>Feedback</u> <u>Request</u>)
- Can't copy workflows (Feedback Request)





Start building now!



When to Take the Plunge?

Start building now!

- Set up a custom permission while you're building your new workflow(s) so it doesn't affect other users
- Can be a slow transition depending on school/business case
- Build in production with rules inactive, then refresh Test and activate rules
- Prerequisite skills?
 - Very good KB workflow documentation (KB Articles section)
 - CJs (Community Conversations)



Don't Just Rebuild: Reassess!

- Just like when you implemented Slate, take the opportunity to identify efficiencies, process changes, and other improvements.
- Things to consider:
 - When to build multiple workflows vs. a single workflow with multiple groups
 - Having a Workflow Bin naming convention
 - Viewing Reader Tabs: Add conditional logic if material exists vs. tab greyed out
 - Create application populations for viewing appropriate applications
 - Convert SQL permissions within query bases to custom Populations



Reduce, Reuse, Recycle

Objects from the legacy Reader can be reused in Workflows:

- Reader Review Forms
- Reader Portal Dashboards
- Custom Permissions
- Custom PDF Materials



How to Say Goodbye to Default Reader

slate Edit Record in Ouery Bases (legacy tool) Query Bases (legal ID Active 🗸 Status Name Folder V Insert Order 2 Lookup Name Applications Prospects Key a.[id] Prospects (including opt-outs) Applications Enable Lookup No ¥ Organizations Enable Query Yes ¥ **Organization Contacts** Enable Reader No V

Enable Folio

Database

Query Bases (legacy tool)

No ¥

Before Link After Link

Enable Reader = **No**

Note:

Applications

This removes it from the actual Reader tool as an option, but doesn't remove it from Batch Management in a query run (Current Feedback Request).



How to Say Goodbye to Default Reader

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Slate Reader								

Reader 🔔 2	Workflow	New Workflows: Appl Reviev 1	New Workflows: Portfolio Review	
Applications	Legacy: Portfolio Review	Application	Application	
[]				
Before				





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Human Capital Research Corporation										

Slate Reader

Workflow	New Workflows: Appl Reviev 1	New Workflows: Portfolio Review
Legacy: Portfolio Review	Application	Application
	After	



Where Default Workflow Hangs Around

• Query Output: Batch Management Bin

Workflow	Default Workflow				
Bin Action	Leave Current				
Queue Action	Add Readers				
Add Reader					

- Person and Application dashboards
 - You can use .css to hide the dashboard (Best Practice & Tips section)
- Details on student's application tab.
 - You can use .css to hide the workflow details (BP & Tips section)
- <u>Note</u>: You still have to add Admin PDF download to get the download app PDF functionality, so you may need to go into Reader Tab Materials even once you've ditched Legacy Reader.



Hide the Default Workflow: Dashboard Details

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<title></title>

<style type="text/css">.dashboard div[style="float: left; margin-bottom: 0; width: 33%;"] {

display: none; }

</style>

</head>

<body>

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</body>

</html>



Hide the Default Workflow: Dashboard Details

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nactive Appl Round ubmitted April 21, 2024 ast updated April 22, 2024	Current Bin: F Queue: <u>Mark</u>	Full Admission <u>Perillo</u>	Matriculated Status: Released	
	Anthropology Fall 2025	Before		Slate-Hosted Application Auditions: Awaiting Auditions
efault Workflow <u>edit read</u> Current Bin Full Admission Queue <u>Mark Perillo</u>				
Awaiting Submission	Awaiting Materials	Application Review	Committee Review	Decision
Awaiting Submission	Awaiting Materials	First Review	Committee Review	Full Admission
		Second Review		Conditional Admission
				Deny



Hide the Default Workflow: Dashboard Details

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		Human Capital Res	earch Corporation		
Perillo (TEST), Mar	k (Marcus) Rule execution succes	ssfully queued 3m ago. <u>Preview pending actic</u>			
Dashboard Timeline	Inactive Appl Ro				
Inactive Appl Round]
Major: Application Term: ID Number 12345678	Anthropology Fall 2025	After		Slate-Hosted Application Auditions: Awaiting Auditions	
Default Workflow <u>edit</u>	read				
Current Bin Full Admiss	ion				
Queue Mark Perillo	1				
Awaiting Submission Awaiting Submission	Awaiting Materials Awaiting Materials	Application Review	Committee Review	Decision Full Admission	
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		Second Review		Conditional Admission	
				Deny	



Hide the Default Workflow: Visual Bin Diagram

<html xmlns="http://www.w3.org/1999/xhtml">

<head>

<title></title>

<style type="text/css">div[style*="margin-top: 10px;"]:first-of-type

display: none ;

</style>

</head>

<body>

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</body> </html>



Hide the Default Workflow: Visual Bin Diagram

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Perillo (TEST), Mark	(Marcus)					
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Default Workflow <u>edit</u> re Current Bin Full Admissio Queue <u>Mark Perillo</u>			Before			
Awaiting Submission	Awaiting I		Application Review	Committee Review	Decision	
Awaiting Submission	Awaiting I	laterials	First Review	Committee Review	Full Admission	
			Second Review		Conditional Admission	
					Deny	
Legacy: Portfolio Review	edit					
This record is not currently in a	a bin for this workflow					
New Workflows: Appl Re	view edit					
This record is not currently in a	a bin for this workflow					
New Workflows: Portfolio	Review edit					
This record is not currently in a	a bin for this workflow					



Hide the Default Workflow: Visual Bin Diagram

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	Hum	an Capital Research	Corporation
Perillo (TEST), Mark (Marcus) Dashboard Timeline Inactive Appl Ro			
Inactive Appl Round			
Submitted April 21, 2024 Last updated April 22, 2024	Current Bin: Full Admission Queue: <u>Mark Perillo</u>		Matriculated Status: Released
Major: Anthropology Application Term: Fall 2022 ID Number 12345678			Application Source: Workflow Bin:
Legacy: Portfolio Review <u>edit</u> This record is not currently in a bin for this workflow New Workflows: Appl Review <u>edit</u> This record is not currently in a bin for this workflow New Workflows: Portfolio Review <u>edit</u> This record is not currently in a bin for this workflow	After		
		Set Default Tab	



Tables in Legacy Reader vs. Workflow Editor

Legacy Reader	Workflow Editor	
Application Reader Queue 📑	Workflow Bin User Queue <	
Current Bin	Workflow Bin <	
Bin History <	Workflow Bin History	
	Workflow Bin User History	





Joining to Workflow Bin vs a Specific Workflow

Insert Query Part X			
Search	work]
Groups 🗌 Library Joins 🗹 Joins			
Joins			
Application			
Workflow Bin 🛁		Workflow Bin History 🛁	Workflow Bin User History 📑
Workflow Bin User Que	ue 📲	Workflow Records: New Workflows: Appl Re	Workflow Records: New Workflows: Portfoli

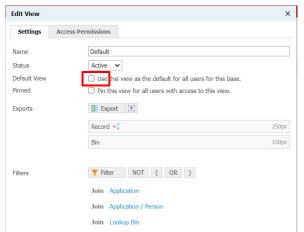
Joining from Application to Workflow Bin is a one-to-many join

Joining from Application to a specific workflow is a one-to-one join



New Workflow Editor Best Practices / Tips

- If you build rules within the new Workflow Bin Automation tab, it will still show in the main Rules editor of Slate, and vice versa.
- Making sure you change to the correct Workflow when using queries for bin batch management it defaults to Default Workflow, even if you've disabled it
- When you create a new workflow, it comes with a view *called* Default, but the Default View box isn't checked. Check it.
- <u>Reader Portal Latency</u>
- <u>Troubleshooting Workflows</u>





Querying on Portfolio in CJ

• How to query portfolio items using Configurable Joins (CJs)

Edit Part	×		Edit Part	×
Status Name Source Type Aggregate	Active Has Portfolio Subquery Filter (Comparison) Subquery Filter Dependent subquery Comparison		Status Name Source Type Aggregate	Active Has Portfolio Subquery Filter (Formula) Subquery Filter Dependent subquery Formula
Field 1 Operator Field 2 Exports	Materials Key = portfolio Export Materials Key portfolio T	or	Formula Exports Filters	
Filters	Y Filter NOT (OR) OR Join + Join Materials			Join Materials
Save Delete	e Cancel		Save Delete	e Cancel





HCRC Live Workflow Demonstration





Presentation Resource Portal

engage.humancapital.com/portal/dive_deeper_may_2024

Ahcrc

Dive Deeper Webinar	Series
Taking the F Reader to th	Plunge: Migrating Legacy ne Workflow Editor
May 8, 2024	

Emma Hayek - Senior Slate Consultant 🖂 in

Upcoming Community Conversations Sign up at them Sate > Community Support > Community Conversations Configurable Joins: The Basics Tussday, S1:4/2024 4:00 PM Eastern Collecting Data in the Reader Displaying Data in the Reader

Wednesday, 5/29/2024

1:00 PM Eastern

Data Containers in the Workflow Thursday, 6/6/2024

Presentation Slides and Suitcase Link

Slide Deck PDF	
PDF of Presentation Slides	
Suitcase	c
c8c584d5-8f8d-46c8-bb5c-1a5bf95a745a	ther

HCRC Slate Pre-Summit 2024 Events

Join Human Capital, Chicago's hometown Platinum Preferred Partner, for learning and engagement opportunities around Slate Summit 2024.

Mark Perillo - Senior Slate Consultant 🖂

HCRC's Programming & Experience Guide

Stop by and say hi at Summit! We're at Table 32, Lakeview Terrace.

Join us on the new Slate Community Forums!

Join the Human Capital group and be sure to keep an eye on the Get inspired page

Tips, Tricks and Code

How to query portfolio items using Configurable Joins (CJs)

Note: These two options produce exactly the same SQL in the background, so there is no efficiency difference. Choose whichever you like best!

Option 1: Subquery Comparison Filter

In a subquery filter, join from Application to Materials. Change the aggregate to comparison. Export the Materials Key and a literal of 'portfolio' and set them to equal each other in the comparison.



Helpful Knowledge Base Articles: Workflows Getting Started with Reader and Workflows Reviewing

Displaving Data (Portals in Reader, Data Containers, Auto PDF, etc.) Workflow Queue Internal Notification with Deliver

Reader Portal Latency Troubleshooting Workflows

Helpful Knowledge Base Articles: Configurable Joins



🗞 Useful Knowledge Base (KB) Articles

• Workflows

- Getting Started with Reader and Workflows
- Displaying Data
- <u>Reviewing</u>
- Configurable Joins
 - Transitioning to Configurable Joins
 - <u>Slate Interactive Encore: Understanding Configurable Joins and How to Use Them</u> (66 min video)
 - <u>Commonly Used Person-Scoped Exports and Filters</u>
 - <u>Commonly Used Application-Scoped Exports and Filters</u>
- Other Resources
 - Adding a Mailing via Suitcase
 - <u>Realms</u>



Feedback Requests: Consider Upvoting

Copy Workflow

New material highlighting broken in new workflow tool

Search Functionality in New Workflow

Apply Logic to Next Reader Bin Options

Application Update - Permission Expansion





• HCRC Community Forum Group (Join Us!)

https://community.technolutions.net/hcrc

• Technolutions Community Forum

https://community.technolutions.net/

• Facebook: Super Slate Technolutions Friends

https://www.facebook.com/groups/superslatefriends/

Slack

https://slate-users.slack.com/



V Upcoming Community Conversations

• Collecting Data in the Reader

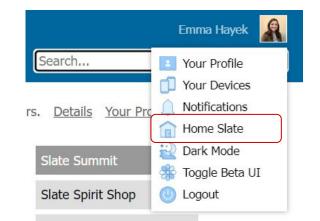
Tuesday, 5/21/2024 4:00 PM Eastern

• Displaying Data in the Reader

Wednesday, 5/29/2024 4:00 PM Eastern

• Data Containers in the Workflow

Thursday, 6/06/2024 1:00 PM Eastern **Sign up at:** Home Slate -> Community Support -> Community Conversations









Question:

"Why should schools that are successfully using the legacy Reader migrate to Workflow Editor? Is there any reason they shouldn't?"

"We have the most basic of bin workflows, so why redo it?"

"Why is workflow better than the reader?"



Question:

"Best Practices for moving from Legacy Reader to Workflow"



Question:

"I have a special bin movement rule that moves an application into a particular if a transcript material is received after the reader review form is submitted. STL has filters that specifically pick that. As I work on moving to the workflow, how would I rewrite this rule in CJs?"

Step-by-step explanation



Question:

"Is it possible to download application PDFs as part of "workflow" processing? (Our departments need actual pdf files of their admitted applications once the season comes to its end.)"



Question:

"How would you transition from using a custom query base in the legacy Reader, to the new Reader?"

"The biggest obstacle we have is that our graduate instances are also relying on departmental reader query bases to control departments' access to records so we need to add in populations and rebuilding permissions and queries when considering moving from the Legacy Reader to Workflows."



Question:

"How would you recommend transitioning department users from not having access to query directly from the Reader with the new workflow? This is one of the sticking points that has prevented us from moving forward with using the new Reader workflow despite desperately wanting to do so for all the additional functionality. With the addition that our users who are in the Reader have difficulty with querying currently after we've done significant trainings and narrowed down the export/filter list; Configurable Joins would be a whole other beast and difficult to manage with a small team of 1-2 people and thousands of users."





Additional Questions?





i Contact Information and More About HCRC

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Mark Perillo: perillom@humancapital.com

Presentation Resource Portal



https://engage.humancapital.com/portal/dive_deeper_may_2024

including presentation slides, suitcase link and screenshots

HCRC at Slate Innovation Summit (June 20-21, 2024) Lakeview Terrace: Table 32

HCRC Pre-Summit In-Person Workshops and Reception (June 19-20, 2024) https://engage.humancapital.com/portal/slate-summit-2024

